You may pay your bill using any of the following payment options: in person, by mail, or using after-hours drop boxes at any of our three office locations; online; by phone (24/7); and by credit or debit card (residential members only.)

## Other payment locations:

24-hour kiosk - Gillette PRECorp office Summit National Bank - Hulett Pinnacle Bank - Moorcroft First Tier Bank - Upton First State Bank - Newcastle

## **Automatic Payments**

Many members prefer to have their monthly electric bill automatically deducted from their bank account or charged to their credit or debit card. This process is very easy to set up.

#### **SmartHub**

The SmartHub app enables you to view your account information from practically anywhere, anytime on a computer or mobile device. Through SmartHub you can report outages, communicate with PRECorp staff, view usage history, and pay bills.

# **Budget Billing**

Budget Billing is a way to even out your monthly payments to avoid those high spikes that can sometimes occur during the winter or summer months. Many members like to know, within a few dollars, what their electricity bill will run each month in order to keep within their budget. This program is offered to residential members that have had service at the same location for at least one year.

### **Payment Assistance Programs**

If you have difficulty paying your bill, please contact a PRECorp Credit Representative to discuss arrangements or to request information about other agencies that may be able to assist you.



# **MEMBER SERVICE:**

1-800-442-3630

9 a.m. – 5 p.m. (Monday–Friday)

# **POWER OUT?**

1-888-391-6220

24 hours/day



**SUNDANCE - CORPORATE HEADQUARTERS** 

221 Main Street • P.O. Box 930 • Sundance, WY 82729 (800) 442-3630 Phone • (307) 283-3527 Fax

### **GILLETTE**

200 S. Garner Lake Road • Gillette, WY 82718 (800) 442-3630 Phone • (307) 682-0733 Fax

#### **SHERIDAN**

1095 E. Brundage Lane • Sheridan, WY 82801 (800) 442-3630 Phone • (307) 674-9018 Fax

Powder River Energy Corporation is an equal opportunity provider and employer.

Scan the QR Code at the right into an app on your phone to view our website at www.precorp.coop









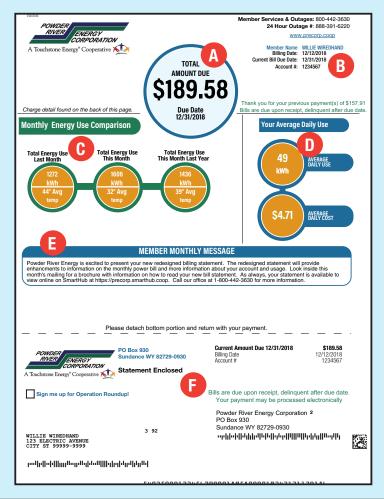




How to Read Your Bill

# **UNDERSTANDING YOUR BILL**

- A Total amount due and due date for current bill amount.
- B Your PRECorp member account information.
- C Usage data compared to last month and last year.
- D Daily usage average and your power cost per day.
- Important cooperative messages or notices of upcoming events.
- Payment stub. If you are mailing or dropping off your payment, detach this portion and enclose with your check. Members can mark changes to address or phone number and Operation RoundUp participation.



- Your meter number(s), rate type, service dates, number of days in billing cycle, meter readings, and kWh usage.
- 2 Your monthly energy use graph displaying the current month, previous 12 months, and average monthly temperature.
- The summary of account activity since the last billing date.
- The current detail of charges for electric use, and everything that adds up to your total amount due.
- Learn more about convenient payment options; bill management; how, where, when you can reach us.
- 6 Learn more about how SmartHub can work for you.
- Learn more about Operation RoundUp and the charitable activities of the PRECorp Foundation.

