

Send outage photos through SmartHub

The SmartHub bill-pay and account management portal is also the best app to send outage information directly from your mobile device to the PRECorp operations team.



After signing in to the app, you will notice a "Report An Issue" link at the top of the screen. Give this a tap and there will be two areas to choose from: Report Power Outage and Other Issues/General Inquiry.

When reporting an outage, you can include photos and commentary on the outage. Always assume a line or service is energized, and keep a safe distance when taking a photo.

This will assist the operations team as it deploys linemen and resources to address the issue. In this case, a picture can be worth a thousand words as it can speed up response time and getting the power back on safely.

ENERGY EFFICIENCY TIP OF THE MONTH

August heat can put your air conditioner to the test, making it a great time to check your system's air filter. A dirty, clogged filter restricts airflow, forcing your cooling system to work harder than necessary to keep your home comfortable. That extra strain can reduce efficiency, increase energy use and contribute to unnecessary wear and tear on equipment. Inspect your filter monthly during periods of heavy air conditioner use and replace it if it appears dirty. A clean filter supports efficient operation and can even enhance indoor air quality—helping you stay cool and comfortable during the hottest days of summer.



Events calendar

The list of PRECorp events includes Board meeting dates, holidays, telephone town hall meetings, and more.

- **Wednesday, August 12:** Walking Taco Booth, Sundance, 11 a.m. to ????
- **Tuesday, August 18:** PRECorp Board of Directors meeting, 9:30 a.m., Gillette.
- **Saturday, August 22:** PRECorp Annual Membership Meeting, Buffalo High School.
- **Tuesday, August 25:** PRECorp Foundation Board of Directors meeting, 9 a.m., Gillette.
- **Wednesday, August 26:** Telephone Town Hall meeting with PRECorp CEO Brian Mills, 6:30 p.m.
- **Monday, September 7:** Labor Day Holiday, PRECorp offices closed. Call 1-888-391-6220 with an outage.
- **Monday, September 14:** PRECorp Foundation Golf Scramble, Golf Club at Devils Tower.
- **Tuesday, September 22:** PRECorp Board of Directors meeting, 9:30 a.m., Sheridan.
- **Tuesday, September 29 -** PRECorp Foundation Board of Directors meeting, 9 a.m., teleconference.
- **Tuesday, October 20:** PRECorp Board of Directors meeting, 9:30 a.m., Sundance.
- **Tuesday, October 27 -** PRECorp Foundation Board of Directors meeting, 9 a.m., Gillette.

Time of use rate options could make a difference in your bill

As individual and commercial circumstances change over time, members may consider adjusting their accounts to realign rates, consolidate other rates, improve the billing process, and take advantage of PRECorp's special billing options.

Some of these options include: Invoice Group billing; electronic payment systems; Heat Rate; Budget Billing; prepaid metering; or time-of-use rates.

Time of Use program could lower your bills

Our Time-of-Use Rate option is one more way we continue our promise to provide members with affordable rates and options that fit their individual energy needs. The concept behind this program is fairly simple: rather than a single flat rate for each unit of energy used (e.g. kWh,) you pay different rates for the electricity you use based on the time of day and season.

Under this voluntary rate option, when you consume electricity is just as important as the amount of electricity you use.

On Time-of-Use, rates are lower during evenings and overnight because of the decreased demand for electricity during those times. To help lower costs, you can shift energy use to off-peak periods (when electricity prices are lowest).

Our Time-of-Use Rate also changes seasonally, because electricity demand differs between summer months and the rest of the year. These rates can make a big difference for members, particularly in the areas of heating and cooling, major appliances, and water pumping equipment.

Contact PRECorp Member Service at 1-800-442-3630 if you have any interest in these options and how they better meet your needs as a member of PRECorp.

Same Energy. Different Impact.

The demand for electricity is typically highest in the late afternoon during peak energy hours. You can help lower demand by shifting when energy-intensive activities happen.



Shift appliance use to off-peak hours.

- Run the dishwasher before you go to bed.
- Use the oven earlier or later (during off-peak hours.)
- Space out use of major appliances.



Use a programmable or smart thermostat.

- Automatically adjust the temp setting during peak hours.
- Schedule home cooling cycles for efficiency.



Opt for low-energy alternatives during peak hours.

- Use small appliances like slow cookers or air fryers—or fire up the grill—instead of the oven.
- Air-dry clothes instead of using the dryer.
- Use ceiling fans for additional cooling.

